

DIAGNOSTIC ENDOSCOPY CENTRE

"Providing excellence in diagnostic and therapeutic endoscopy since 1990"

A.C.H.S. Accredited Day Hospital

A.C.N. 003 914 592

St. Vincent's Clinic, Suite 601/438 Victoria Street, Darlinghurst NSW 2010

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www.diagnosticendoscopy.com.au

Dr. Carolyn Bariol
Dr. David Byrnes
Dr. Robert Feller
Dr. Alina Stoita
Dr. Christopher Vickers
Dr. Alissa Walsh
Dr. Antony Wettstein
Dr. David Williams

COMPLAINT/FEEDBACK FORM

**FEEDBACK, SUGGESTIONS OR COMPLAINTS ABOUT OUR HEALTH SERVICE
ARE APPRECIATED AND ARE TAKEN SERIOUSLY**

Date: _____

Name (Miss/Ms/Mrs/Mr/Dr/Other): _____

Address: _____

Telephone: home _____ work _____ mobile _____

If you are not the patient, what is the patient's name and your relationship to the patient?

Details:

Date and time of incident/s _____

Name of relevant staff member (if known) _____

What happened? _____

What outcome would you like? _____

Upon completion, please give this form to a staff member or
Post to Attention CEO, Diagnostic Endoscopy Centre 601/438 Victoria Street Darlinghurst
NSW 2010 or
email jan@endoscopy.stvincents.com.au

Developed and authorised by CEO July 2006

Reviewed:

July 2009

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July 2012

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July 2013

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July 2016